

# Certification in a nutshell

## Adhesives for tiles

The product is certified by a certification body accredited according to ISO CEI 17 065 by a body recognized by E.A. (European cooperation for Accreditation).

The certified characteristics are the following:

According to Product Standard NF EN 12004-1 :

- Class: C1, C2 or D1, D2

- Optional characteristics: E, F, S1, S2

With a high level of performance than Standard NF EN 12004-1 :

- Optional characteristics: G

Other specifications :

- Specific use for C2-rated cementitious adhesives

- Specific use for D2-rated adhesives

For double mixing rate mortars, classification and specific use should be identicals.

4% Minimum range between maximum mixing rate of normal consistency and maximum rate of flowing consistency.

The certification reference system is being developed by gathering the views of the different stakeholders:

- professionals producing the product and/or providing the service,
- consumers, users, specifiers,
- administrations, technical experts.

The certification reference system and the valid certificates (or the list of the certified products) are available to the public, free of charge and without any identification information requirement, via a website or any other means.

Whenever technically possible, the certified products are specifically marked, at least with reference to the mark.

The certified characteristics are assessed under the responsibility of the certification body, on the basis of the following checks:

	Admission	Continuous surveillance
Performance an audit of the production by a qualified technical auditor: - Supervision of controls and records of the production: raw materials, processes, end products - Supervision of the quality management provisions: metrology, packaging, storage, traceability, marking of the product, handling nonconformities and customer complaints - Supervision of tests on certified characteristics, if applicable.	Yes	Yes <b>Frequency:</b> 2 audits every 12 months *

- (\*) - The frequency may be reduced to 1 audit every 12 months, providing that:  
+ the previous assessment results have been very successful

This data sheet is a synthesis and aims at a quick understanding by any specifier of the scope and assessment rules for the certification.

The Internet user agrees that his/her analysis and interpretation of this information and the decisions he/she will make considering this information are under his/her own responsibility. As a consequence, he/she will not seek CSTB's liability for the direct or indirect consequences of any nature that may result from the analysis and interpretation of this information, and he/she guarantees CSTB against all claims from third parties based on any damage they may suffer as a result of the analysis and interpretation of this information.