

Certification in a nutshell

Water treatment in the building

The service is certified by a certification body accredited according to ISO CEI 17 065 by a body recognized by E.A. (European cooperation for Accreditation).

The certified characteristics are the following:

For the following services :

- "Treatment of sanitary hot water" :

Ability and capacity of the Provider Establishment to apply a treatment of sanitary hot water under technical advice.

- "Treatment of Heating and Cooling Water" :

Ability and capacity of the Provider Establishment to apply Heating and Cooling Water Treatment under TA.

- "Sanitary treatment of water networks intended for human consumption" :

Ability and capacity of the Provider Establishment to apply a Disinfection treatment to water networks under TA.

- "Treatment to fight against the proliferation of legionella in domestic hot water networks" :

Ability and capacity of the Provider Establishment to apply treatment in sanitary water networks under TA.

- "Maintenance of Softeners" :

Ability and capacity of the Provider Establishment to maintain in service a water softener installed on internal networks.

The certification reference system is being developed by gathering the views of the different stakeholders:

- professionals producing the product and/or providing the service,
- consumers, users, specifiers,
- administrations, technical experts.

The certification reference system and the valid certificates (or the list of the certified products) are available to the public, free of charge and without any identification information requirement, via a website or any other means.

Whenever technically possible, the certified products are specifically marked, at least with reference to the mark.

The certified characteristics are assessed under the responsibility of the certification body, on the basis of the following checks:

	Admission	Continuous surveillance
Performance of an audit pertaining to the functioning of the company by a qualified auditor: <ul style="list-style-type: none"> - Review of three installation follow-up files - Verification of quality management - Verification of personnel competence - Verification of document marking 	Yes	Yes Frequency: 1 audit every 12 months
Performance of an audit of an installation by a qualified technical auditor: <ul style="list-style-type: none"> - Verification of the installation to regulatory requirements, of the Technical Notice - Verification of the implementation of the treatment process - Verification of the marking of the installation and any treatment devices - Removing the filters - Water and possibly product samples 	Yes	Yes Frequency: 1 audit every 12 months
Performing tests in a laboratory recognised by the certification body (independent and competent): <ul style="list-style-type: none"> - Sampling by the certification body on the production site 	Yes	Yes Frequency: every 12 months

This data sheet is a synthesis and aims at a quick understanding by any specifier of the scope and assessment rules for the certification.

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